



LMHC Board Meetings

The winter board meetings will be held on Thursday,

December 22

January 26* and

February 23*

at 4:30 p.m. in the board room at 379 Dundas St., Suite 219, London.

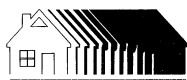
Board meetings are open to the public.

(*pending Board approval)

LONDON &
MIDDLESEX
HOUSING
CORPORATION

379 Dundas Street
Suite 207

London, ON N6B 1V5
(519) 434-2765



www.london-housing.ca

Folks and Facts

A newsletter for tenants
of the London & Middlesex Housing Corporation

Salvation Army Christmas Hampers

If you would like to receive a Christmas hamper from the Salvation Army...

Register at the Western Fairgrounds, in the Special Events Building (900 King Street, at Rectory Street)

Monday, December 12 to Wednesday, December 21 (no weekends)

9:00 a.m. to 12:00 noon and 1:00 p.m. to 3:00 p.m.

You must be ready to take your hamper home on the day you register.

You must bring these original documents with you:

- ★ Identification (such as birth certificates, OHIP card, drug card, passport) for all the members of your household (including children, grandparents, roommates, etc.)
- ★ Proof of your London address (such as driver's license, bills)
- ★ Proof of all your income (including CPP, OSAP, child tax credit, bank statements for direct deposits) - originals, no photocopies
- ★ If you receive Ontario Works you must bring a stub with family names listed on the Ontario Drug Benefit Card



For more information call The Salvation Army Centre of Hope at 519-661-1359.

Bed Bug Information

Are you concerned about bed bugs?

Would you like to learn more about how to find or prevent a bed bug infestation in your home?

Call the Middlesex-London Health Unit at

519-663-5317 x2847

for answers to general bed bug questions.

Call LMHC at **519-434-2765** and press **1**, then press **1** again if you think you have bed bugs.



Correction: If you have bed bug handouts from the tenant bed bug meetings, the phone number on the handouts should be 519-434-2765.

Throwing Out Kitty Litter



Always double bag your used kitty litter and throw it out with your regular garbage.

Never flush kitty litter down the toilet.

Even if the package says the litter is flushable, water can make it harden like concrete. It can cause serious plumbing problems.

Safety and Fraud



Keep your building secure and yourself safe—don't open the door for someone you don't know!

Protect your identity and personal information—never give out personal or financial information (name, date of birth, social insurance number, banking information, credit card numbers) to a door-to-door canvasser or telephone solicitor.

Fire Safety in Your Home

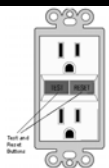


Never leave the room when you have food cooking on your stove. The food can quickly burn, and cause a serious kitchen fire that could hurt you and your neighbours.

Never disconnect your smoke alarm or take out the batteries.

Call **519-434-2765** and press **1-1** right away if your smoke alarm isn't working.

Plan ahead: Teach your children your address and an escape plan in case of fire.



Quick Tip: No power in your bathroom? Push the reset button on your electrical outlet.



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Winter Tips

All Properties

- ★ **Parking lots:** Please move your vehicle regularly so the snow plows can plow the whole lot.



Adult and Senior Buildings



- ★ If you have no heat, call maintenance. If you need a temporary portable heater, we can give you one.

Family Sites

- ★ Turn off your outside taps and disconnect any hoses.
- ★ Keep your walkways clear of snow and ice. Report any ice buildup on your roof or eaves troughs.



- ★ Know where to pick up your mail if your mail service is interrupted.

Fire Safety Meetings



Fire safety meetings will be held in the tenant lounges at these buildings:

170 Kent—Tuesday, Dec 6 at 1:30 p.m.

85 Walnut—Tuesday, Dec 13 at 10:00 a.m.

632 Hale—Wednesday, Dec 14 at 10:00 a.m.

1194 Commissioners—Thursday, Dec 15 at 1:30 p.m.

Home Insurance



Tenant insurance helps you replace your things if your home is damaged by fire or some kinds of flooding. You must buy your own insurance. LMHC does not give you insurance. If you would like to buy insurance, your Community Relations Worker can tell you how to find an insurance company.

If you get Ontario Works (OW) or Ontario Disability Support Program (ODSP) benefits, talk to your OW or ODSP caseworker about getting your home insurance paid for through OW or ODSP.

OW and ODSP will give all recipients an allowance for home insurance.

Dial 211 for Local Services



Are you looking for local service agencies to help you and your family? Don't know where to turn? Need some advice? **Dial 211 for information.**



Income Tax Receipts

Call **519-434-2765** extension *215 for income tax receipts.

Multi-Faith Holidays

December 2011

- * 5 Ashura (Islam)
- * 8 Bodhi Day (Buddhism)
- * 21-28 Hanukkah (Jewish)
- * 22 Solstice (Wicca/Pagan)
- * 25 Christmas (Christian)

January 2012

- * 1 Gantan-sai (Shinto)
- * 6 Epiphany (Christian)
- * 7 Feast of the Nativity (Orthodox Christian)
- * 9-12 Mahayana New Year (Buddhist)
- * 13 Maghi (Sikh)
- * 15 World Religion Day (Baha'i)
- * 23 Chinese New Year (Confucian, Daoist, Buddhist)

February 2012

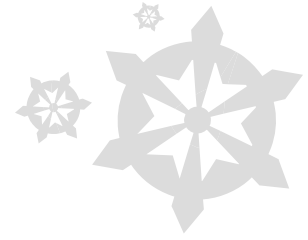
- * 2 Imbolc (Wicca/Pagan)
- * 3 Setsubum-sai (Shinto)
- * 21 Shrove Tuesday (Christian)
- * 22 Ash Wednesday, Lent begins (Christian)
- * 26-March 1 Intercalary Days (Baha'i)
- * 27 Lent begins (Orthodox Christian)



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Holiday Office Closures

- ★ LMHC will be closed on Monday, December 26 and Tuesday, December 27 for Christmas Day and Boxing Day.
- ★ LMHC will be closed on Monday, January 2 for New Year’s Day.
- ★ LMHC will be closed on Monday, February 20 for Family Day.



Emergencies!

If you need police, ambulance or a fire truck, always call 911

When to call the LMHC after hours line—519-640-2181

- ★ To report a fire (after calling 911)
- ★ If you have flooding or a drain backup
- ★ If you have no heat in winter



- ★ If your fridge doesn’t work
- ★ If your only toilet is clogged
- ★ If you have electrical problems

Be Prepared!

Do you know what you would do if a winter storm or other emergency cut off your electricity for several days? Do you have 3 days of food and water for every person in your home, plus emergency supplies like flashlights and a battery-powered radio? Be prepared. **Make a family emergency plan.**

<http://www.getprepared.gc.ca/index-eng.aspx>



LMHC Contact List

LMHC office staff is here to help you from 8:30 a.m. to 4:30 p.m. Monday to Friday. If you have questions or problems, please call the following numbers. We are closed for lunch between 12:00 and 1:00 p.m. every weekday.



Maintenance and Repairs (Property Services)	519-434-2765 and press 1, then press 1 again
Tenant Questions	519-434-2765 and press 3



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